



SUPPLEMENTAL CONVERSION LIMITED WARRANTY

CONVERSION LIMITED WARRANTY

Custom Truck & Body Works, Inc. (Custom Works) warrants to the original purchaser ("Owner") only that the conversion components of the vehicle shall be free from substantial defects in materials and workmanship attributable to Custom Works ("Warrantor") that the materially impair the value of the vehicle which arise under normal use, maintenance and service for a period of forty-eight (48) months from the original delivery date or forty eight thousand (48,000) miles, whichever comes first.

WARRANTY REMEDY

Owner's sole and exclusive remedy under this warranty shall be repair or replacement (at Custom Works sole option) of the defective component by an authorized Custom Works warranty facility. Owner shall bear all expenses arising out of or relating to transporting the product to the appropriate warranty service location designated by Custom Works. If Custom Works or its authorized service facility fails to repair or replace any defective component within a reasonable time, then Custom Works shall be liable for the lesser of (i) the reasonable cost of repair or replacement by a third party or (ii) that part of the purchase price of the component that shall have been paid by the Owner to Custom Works, but the Owner shall not obtain repair or replacement by a third party without giving Custom Works at least 15 days prior written notice, during which time Custom Works (or its authorize service facility) may repair or replace the defective product.

WARRANTY REGISTRATION

The Owner shall submit or cause the motor vehicle dealer to submit a "Custom Works Warranty Registration" form within 60 calendar days of the original delivery date. This warranty is not valid if the Custom Works Warranty Registration Form is not sent to Custom Works within 60 days after the date of purchase/delivery to the Owner.

EXCLUSIONS

This warranty does not cover:

- Damage to the soft trim and detail items due to normal use, wear and tear or exposure to the elements.
- Accessories or parts not manufactured by Custom Works, which item include (but not limited to): the chassis and its component parts, tires, tire balancing, wheel alignment, inverters, sirens, light bulbs, light bars, battery chargers, generator, air conditioners, radios, power converters and batteries. The manufacturers of these products may provide warranties covering the performance of their particular products.
- Normal wear and tear
- Damage caused by overloading, abuse, accident, neglect or misuse.
- Components added or modified by third parties.
- Replacement of routine maintenance items.
- Damage caused by, but not limited to, collision, fire, theft, vandalism or acts of God.
- Items not specifically designated as covered items.
- The expense of transporting the product to an authorized service center for service and all expense arising from or relating to such transportation.
- Incidental expenses such as but not limited to , loss of use, inconvenience, loss of time, vehicle rental, lodging or travel cost, etc.

WARRANTY TERMINATION

This warranty shall be void, and Custom Works shall be relieved from any of all obligations hereunder, if:

- Owner misuses or neglects the motor vehicle or the components, fails to provide reasonable and necessary maintenance, performs or has performed unauthorized alterations or modifications of the components.
- The motor vehicle is sold or any of the components are removed.
- Owner fails to comply with the warranty registration requirements described above.

CUSTOM WORKS RIGHTS

Custom Works reserves the unrestricted right to alter or replace the components and/or design of its products from time to time without notice. These changes will be made with no obligation to make corresponding changes to products previously manufactured.

CLAIM PROCEDURES

All warranty service shall be performed at Custom Works factory or at an authorized service facility. **Custom Works must authorize all warranty service in writing prior to performance.** Written authorization instructing the Owner as to where and when to deliver the product for warranty service will be given within four (4) working days of receipt of notification of a defect must be made in writing to Custom Truck & Body Works, Inc., 13787 White House Rd. Woodbury, GA 30293 within 30 days of discovery of the defect and must be submitted before the warranty expires. Notice shall contain the following information.

- Owner's name and address
- Owner's contact information during regular business hours
- Vehicle Identification Number (VIN)
- Unit Model and Production Number
- Date of purchase and delivery
- Brief description of the problem and current odometer reading
- Photographs are needed if the claim concerns any paint or body damage

DISCLAIMER; LIMITATIONS

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. NOTE: APPLIES ONLY TO THE GENERAL ONE YEAR LIMITED WARRANTY AND NOT TO ANY OTHER OR EXTENDED WARRANTY OR WARRANTIES MADE BY CUSTOM WORKS. CUSTOM WORKS SHALL NOT BE LIABLE TO THE OWNER OR TO ANYONE ELSE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, INDIRECT, OR PUNITIVE DAMAGES ARISING FROM ANY DEFECT, DELAY, NON DELIVERY, RECALL, OR OTHER BREACH BY CUSTOM WORKS INCLUDING BUT NOT LIMITED TO PERSONAL INJURY, DEATH, PROPERTY DAMAGE, LOST PROFITS OR OTHER ECONOMIC INJURY. CUSTOM WORKS SHALL NOT BE LIABLE TO THE OWNER OR ANYONE ELSE IN TORT FOR ANY NEGLIGENT DESIGN OR MANUFACTURE OF ANY PRODUCTS, OR FOR THE OMISSION OF ANY WARNING WITH RESPECT THERETO.

ADDITIONAL TERMS

This warranty provides Owner with specific rights and Owner may also have additional rights that vary from state to state. No other party may modify or expand the warranty provided herein, waive any of its limitations or make any different or additional warranties with respect to the products. Any statements to the contrary are hereby rendered null and void unless made in a writing signed by an authorized officer of Custom Works.

Custom Truck & Body Works, Inc.
13787 White House Road • Woodbury, GA 30293 • 888-258-9695



SUPPLEMENTAL TWENTY YEAR STRUCTURAL BODY WARRANTY

STRUCTURAL BODY LIMITED WARRANTY

Custom Truck & Body Works, Inc. (Custom Works) warrants to the original purchaser ("Owner") only that each new aluminum body is structural sound and free of all defects of both material and workmanship and further warrants that it will maintain such structural integrity and remain free of damage due to rusting for twenty (20) years from the original delivery date.

WARRANTY REMEDY

Owner's sole and exclusive remedy under this warranty shall be repair or replacement (at Custom Works sole option) of the defective component by an authorized Custom Works warranty facility. Owner shall bear all expenses arising out of or relating to transporting the product to the appropriate warranty service location designated by Custom Works. If Custom Works or its authorized service facility fails to repair or replace any defective component within a reasonable time, then Custom Works shall be liable for the lesser of (i) the reasonable cost of repair or replacement by a third party or (ii) that part of the purchase price of the component that shall have been paid by the Owner to Custom Works, but the Owner shall not obtain repair or replacement by a third party without giving Custom Works at least 15 days prior written notice, during which time Custom Works (or its authorized service facility) may repair or replace the defective product.

WARRANTY REGISTRATION

The Owner shall submit or cause the motor vehicle dealer to submit a "Custom Works Warranty Registration" form within 60 calendar days of the original delivery date. This warranty is not valid if the Custom Works Warranty Registration Form is not sent to Custom Works within 60 days after the date of purchase/delivery to the Owner.

EXCLUSIONS

This warranty does not cover:

- Materials or parts not manufactured by Custom Works, including but not limited to sealants, fasteners or other attachments and accessories.
- Normal wear and tear
- Damage caused by improper loading, overloading, abuse, accident, neglect or misuse.
- Components added or modified by third parties.
- Damage caused by, but not limited to, collision, fire, theft, vandalism, or acts of god.
- The expense of transporting the product to an authorized service center for service and all expense arising from or relating to such transportation.
- Incidental expenses such as but not limited to, loss of use, inconvenience, loss of time, vehicle rental, lodging or travel cost, etc.

WARRANTY TERMINATION

This warranty shall be void, and Custom Works shall be relieved from any of all obligations hereunder, if:

- Owner misuses or neglects the motor vehicle or the components, fails to provide reasonable and necessary maintenance, performs or has performed unauthorized alterations or modifications of the components.
- The motor vehicle is sold or any of the components are removed.
- Owner fails to comply with the warranty registration requirements described above.

CUSTOM WORKS RIGHTS

Custom Works reserves the unrestricted right to alter or replace the components and/or design of its products from time to time without notice. These changes will be made with no obligation to make corresponding changes to products previously manufactured.

CLAIM PROCEDURES

All warranty service shall be performed at Custom Works factory or at an authorized service facility. **Custom Works must authorize all warranty service in writing prior to performance.** Written authorization instructing the Owner as to where and when to deliver the product for warranty service will be given within four (4) working days of receipt of notification of a defect must be made in writing to Custom Truck & Body Works, Inc., 13787 White House Rd. Woodbury, GA 30293 within 30 days of discovery of the defect and must be submitted before the warranty expires. Notice shall contain the following information.

- Owner's name and address
- Owner's contact information during regular business hours
- Vehicle Identification Number (VIN)
- Unit Model and Production Number
- Date of purchase and delivery
- Brief description of the problem and current odometer reading
- Photographs are needed if the claim concerns any paint or body damage

DISCLAIMER; LIMITATIONS

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. NOTE: APPLIES ONLY TO THE GENERAL ONE YEAR LIMITED WARRANTY AND NOT TO ANY OTHER OR EXTENDED WARRANTY OR WARRANTIES MADE BY CUSTOM WORKS.

CUSTOM WORKS SHALL NOT BE LIABLE TO THE OWNER OR TO ANYONE ELSE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, INDIRECT, OR PUNITIVE DAMAGES ARISING FROM ANY DEFECT, DELAY, NON DELIVERY, RECALL, OR OTHER BREACH BY CUSTOM WORKS INCLUDING BUT NOT LIMITED TO PERSONAL INJURY, DEATH, PROPERTY DAMAGE, LOST PROFITS OR OTHER ECONOMIC INJURY. CUSTOM WORKS SHALL NOT BE LIABLE TO THE OWNER OR ANYONE ELSE IN TORT FOR ANY NEGLIGENT DESIGN OR MANUFACTURE OF ANY PRODUCTS, OR FOR THE OMISSION OF ANY WARNING WITH RESPECT THERETO.

ADDITIONAL TERMS

This warranty provides Owner with specific rights and Owner may also have additional rights that vary from state to state. No other party may modify or expand the warranty provided herein, waive any of its limitations or make any different or additional warranties with respect to the products. Any statements to the contrary are hereby rendered null and void unless made in a writing signed by an authorized officer of Custom Works.

Custom Truck & Body Works, Inc.
13787 White House Road • Woodbury, GA 30293 • 888-258-9698



SUPPLEMENTAL MODULAR STRUCTURAL LIMITED WARRANTY

STRUCTURAL LIMITED WARRANTY

Custom Truck & Body Works, Inc. (Custom Works) warrants to the original purchaser (Owner) only that the following components of the motor vehicle shall maintain their structural integrity and be free from defects in materials and workmanship attributable to Custom Works that materially impair the value of the ambulance under normal use, maintenance and service for the life of the vehicle: modular body, exterior doors and interior aluminum cabinets.

REMEDIES

Owner's sole and exclusive remedy under this warranty shall be repair or replacement (at Custom Works sole option) of the defective component by an authorized Custom Works warranty facility. Owner shall bear all expenses arising out of or relating to transporting the product to the appropriate warranty service location designated by Custom Works. If Custom Works or its authorized service facility fails to repair or replace any defective component within a reasonable time, then Custom Works shall be liable for the lesser of (i) the reasonable costs of repair or replacement by a third party or (ii) that part of the purchase price of the component that shall have been paid by the Owner to Custom Works, but the Owner shall not obtain repair or replacement by a third party without giving Custom Works at least 15 days prior written notice, during which time Custom Works may repair or replace the defective product.

WARRANTY REGISTRATION

The Owner shall submit or cause the motor vehicle dealer to submit a "Custom Works Warranty Registration" form within 60 calendar days of the original delivery date. This warranty is not valid if the Custom Works Warranty Registration Form is not sent to Custom Works within 60 days after the date of purchase/delivery to the Owner.

EXCLUSIONS

This warranty does not cover:

- Materials or parts not manufactured by Custom Works, including but not limited to sealants, hardware, moldings, windows, fender rings or other attachments and accessories.
- Normal wear and tear
- Damage caused by improper loading, overloading, abuse, accident, neglect or misuse.
- Components added or modified by third parties.
- General tightening, lubrication of latches, catches and or electrical components.
- Replacement of routine maintenance items, such as electrical accessories, voltage regulator, flashers, etc.
- Damage caused by, but not limited to, failure to follow the required or recommended maintenance schedule, failure to maintain proper fluid and lubricant levels, failure to ensure operating parameters are maintained or failure to follow operating instructions.
- Damage caused by, but not limited to, collision, fire, theft, vandalism, or acts of God.
- Items not specifically designated as covered items.
- The expense of transporting the product to an authorized service facility for service, and all expense arising from or relating to such transportation.
- Incidental expenses such as, but not limited to, loss of use, inconvenience, loss of time, vehicle rental, lodging or travel costs, etc.

WARRANTY TERMINATION

This warranty shall be void, and Custom Works shall be relieved from any and all obligations hereunder, if:

- Owner misuses or neglects the motor vehicle or the components, fails to provide reasonable and necessary maintenance, performs or has performed unauthorized alterations or modifications of the components.
- The motor vehicle is sold or any of the components are removed.
- The chassis is remounted, unless the remount work is performed by Custom Works, in advance and in writing, by Custom Works.
- Owner fails to comply with the warranty registration requirements described above.

CUSTOM WORKS RIGHTS

Custom Works reserves the unrestricted right to alter or replace the components and/or design of its products from time to time without notice. These changes will be made with no obligation to make corresponding changes to products previously manufactured.

CLAIM PROCEDURES

All warranty service shall be performed at Custom Works factory or at an authorized service facility. **Custom Works must authorize all warranty service in writing prior to performance.** Written authorization instructing the Owner as to where and when to deliver the product for warranty service will be given within four (4) working days of receipt of notification of a defect must be made in writing to Custom Truck & Body Works, Inc., 13787 White House Rd. Woodbury, GA 30293 within 30 days of discovery of the defect and must be submitted before the warranty expires. Notice shall contain the following information.

- Owner's name and address
- Owner's contact information during regular business hours
- Vehicle Identification Number (VIN)
- Unit Model and Production Number
- Date of purchase and delivery
- Brief description of the problem and current odometer reading
- Photographs are needed if the claim concerns any paint or body damage

DISCLAIMER; LIMITATIONS

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. NOTE: APPLIES ONLY TO THE GENERAL ONE YEAR LIMITED WARRANTY AND NOT TO ANY OTHER OR EXTENDED WARRANTY OR WARRANTIES MADE BY CUSTOM WORKS.

CUSTOM WORKS SHALL NOT BE LIABLE TO THE OWNER OR TO ANYONE ELSE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, INDIRECT, OR PUNITIVE DAMAGES ARISING FROM ANY DEFECT, DELAY, NON DELIVERY, RECALL, OR OTHER BREACH BY CUSTOM WORKS INCLUDING BUT NOT LIMITED TO PERSONAL INJURY, DEATH, PROPERTY DAMAGE, LOST PROFITS OR OTHER ECONOMIC INJURY. CUSTOM WORKS SHALL NOT BE LIABLE TO THE OWNER OR ANYONE ELSE IN TORT FOR ANY NEGLIGENT DESIGN OR MANUFACTURE OF ANY PRODUCTS, OR FOR THE OMISSION OF ANY WARNING WITH RESPECT THERETO.

ADDITIONAL TERMS

This warranty provides Owner with specific rights and Owner may also have additional rights that vary from state to state. No other party may modify or expand the warranty provided herein, waive any of its limitations or make any different or additional warranties with respect to the products. Any statements to the contrary are hereby rendered null and void unless made in a writing signed by an authorized officer of Custom Works.



SUPPLEMENTAL PAINT LIMITED WARRANTY

PAINT LIMITED WARRANTY

Custom Truck & Body Works, Inc. (Custom Works) warrants to the original purchaser (Owner) only that the paint applied by Custom Works to the exterior surface of the ambulance/rescue body shall be free from defects in materials and workmanship that materially impair the value of the motor vehicle under normal use, maintenance and service for a period of seven years or 100,000 miles from the date that the vehicle is delivered to the Owner. The warranty provides coverage for peeling or delaminating of the Top Coat and/or other layers of paint, cracking or checking, and loss of gloss caused by cracking, checking or hazing. All other items are excluded from coverage by this supplemental paint warranty. The warranty shall be pro-rated as follows: (100% for 0-24 months; 75% for 25-36 months; 50% for 37-48 months and 25% for 49-84 months).

REMEDIES

Owner's sole and exclusive remedy under this warranty shall be repainting of any areas upon which the paint was defective by an authorized Custom Works warranty facility. Owner shall bear all expenses arising out of or relating to transporting the product to Custom Works facility. If Custom Works fails to repaint the defective portion within a reasonable time, then Custom Works shall be liable to the Owner for the reasonable costs of repainting by a third party without giving Custom Works at least 15 days prior to written notice, during which time Custom Works may repaint the defective paint.

WARRANTY REGISTRATION

The Owner shall submit or cause the motor vehicle dealer to submit a "Custom Works Warranty Registration" form within 60 calendar days of the original delivery date. This warranty is not valid if the Custom Works Warranty Registration Form is not sent to Custom Works within 60 days after the date of purchase/delivery to the Owner.

EXCLUSIONS

This warranty does not cover:

- Paint deterioration caused by blisters or other film degradation due to corrosion originating from the substrate.
- Hazing, chalking or loss of gloss caused by improper care, abrasive polishes, cleaning agents, heavy duty pressure washing, aggressive mechanical washing systems.
- Paint deterioration caused by abuse, accidents, acid rain, chemical fall out or act of nature.
- Accidents, scratches, chips, bruises and/or gloss reduction due to normal use and maintenance.
- Custom finishes, exotic finishes or any finish other than standard finish procedures.
- Finishes on vehicles used for competitive purposes.
- Repairs done over previously refinished areas, unless stripped to bare metal or appropriate substrate.
- Normal wear and tear, abuse, accident, neglect, misuse and/or altered/modified units.
- Claims made without following procedures or without proper warranty documentation
- Items not specifically designated as covered items.
- The expense of transporting the product to Custom Works facility for service and all expense relating to such transportation.
- Failure of finishes containing less than 100% PPG approved products.
- Failure of finishes performed by non PPG Certified Refinish Technicians. All PPG certifications must be current to be acceptable hereunder.

WARRANTY TERMINATION

This warranty shall be void, and Custom Works shall be relieved from any and all obligations hereunder, if:

- Owner misuses or neglects the motor vehicle or the components, fails to provide reasonable and necessary maintenance, performs or has performed unauthorized alterations or modifications of the components.
- The motor vehicle is sold or any of the components are removed.
- The chassis is remounted, unless the remount work is performed by Custom Works, in advance and in writing, by Custom Works.
- Owner fails to comply with the warranty registration requirements described above.

CUSTOM WORKS RIGHTS

Custom Works reserves the unrestricted right to alter or replace the components and/or design of its products from time to time without notice. These changes will be made with no obligation to make corresponding changes to products previously manufactured.

CLAIM PROCEDURES

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- Owner's name and address
- Owner's contact information during regular business hours
- Vehicle Identification Number (VIN)
- Unit Model and Production Number
- Date of purchase and delivery
- Brief description of the problem and current odometer reading
- Photographs are needed if the claim concerns any paint or body damage

DISCLAIMER; LIMITATIONS

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. NOTE: APPLIES ONLY TO THE GENERAL ONE YEAR LIMITED WARRANTY AND NOT TO ANY OTHER OR EXTENDED WARRANTY OR WARRANTIES MADE BY CUSTOM WORKS.

CUSTOM WORKS SHALL NOT BE LIABLE TO THE OWNER OR TO ANYONE ELSE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, INDIRECT, OR PUNITIVE DAMAGES ARISING FROM ANY DEFECT, DELAY, NON DELIVERY, RECALL, OR OTHER BREACH BY CUSTOM WORKS INCLUDING BUT NOT LIMITED TO PERSONAL INJURY, DEATH, PROPERTY DAMAGE, LOST PROFITS OR OTHER ECONOMIC INJURY. CUSTOM WORKS SHALL NOT BE LIABLE TO THE OWNER OR ANYONE ELSE IN TORT FOR ANY NEGLIGENT DESIGN OR MANUFACTURE OF ANY PRODUCTS, OR FOR THE OMISSION OF ANY WARNING WITH RESPECT THERETO.

ADDITIONAL TERMS

This warranty provides Owner with specific rights and Owner may also have additional rights that vary from state to state. No other party may modify or expand the warranty provided herein, waive any of its limitations or make any different or additional warranties with respect to the products. Any statements to the contrary are hereby rendered null and void unless made in a writing signed by an authorized officer of Custom Works.

Custom Truck & Body Works, Inc.

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SUPPLEMENTAL ELECTRICAL LIMITED WARRANTY

ELECTRICAL LIMITED WARRANTY

Custom Truck & Body Works, Inc. (Custom Works) warrants to the original purchaser (Owner) only that the following items of the ambulance/rescue electrical system shall be free from defects in materials and workmanship attributable to Custom Works that materially impair the value of the motor vehicle under normal use, maintenance and service for a period of six (6) years from the original delivery date or sixty thousand (60,000) miles, whichever comes first: electrical harness, harness installation and related components and printed circuit and related components. All other components are excluded from the coverage of this limited electrical warranty.

REMEDIES

Owner's sole and exclusive remedy under this warranty shall be repair or replacement (at Custom Works sole option) of the defective component by an authorized Custom Works warranty facility. Owner shall bear all expenses arising out of or relating to transporting the product to the appropriate warranty service location designated by Custom Works. If Custom Works or its authorized service facility fails to repair or replace any defective component within a reasonable time, then Custom Works shall be liable for the lesser of (i) the reasonable costs of repair or replacement by a third party or (ii) that part of the purchase price of the component that shall have been paid by the Owner to Custom Works, but the Owner shall not obtain repair or replacement by a third party without giving Custom Works at least 15 days prior written notice, during which time Custom Works may repair or replace the defective product.

WARRANTY REGISTRATION

The Owner shall submit or cause the motor vehicle dealer to submit a "Custom Works Warranty Registration" form within 60 calendar days of the original delivery date. This warranty is not valid if the Custom Works Warranty Registration Form is not sent to Custom Works within 60 days after the date of purchase/delivery to the Owner.

EXCLUSIONS

This warranty does not cover:

- Non Electrical components.
- Chassis electrical system and related components installed by the chassis manufacturer.
- Materials or parts not manufactured by Custom Works, including but not limited to batteries, battery chargers, inverters, light bars, sirens and similar equipment; tires, tire balancing, wheel alignment, light bulbs, generator(s), air conditioner(s), radios and power converters. The manufacturers of these products may provide warranties covering the performance of their particular products.
- Normal wear and tear
- Damage caused by improper loading, overloading, abuse, accident, neglect, or misuse.
- Components added or modified by third parties.
- Replacement of routine maintenance items, such as electrical accessories, voltage regulators, flashers, etc.
- Damage caused by but not limited to collision, fire, theft, vandalism or acts of God.
- Damage caused by but not limited to failure to follow the required or recommended maintenance schedule, failure to ensure operating parameters are maintained or failure to follow operating instructions.
- Items not specifically designated as covered items.
- The expense of transporting the product to an authorized service center and all expense relating to such transportation.
- Incidental expenses such as but not limited to loss of use, inconvenience, loss of time, vehicle rental, lodging or travel costs, etc.

WARRANTY TERMINATION

This warranty shall be void, and Custom Works shall be relieved from any and all obligations hereunder, if:

- Owner misuses or neglects the motor vehicle or the components, fails to provide reasonable and necessary maintenance, performs or has performed unauthorized alterations or modifications of the components.
- The motor vehicle is sold or any of the components are removed.
- The chassis is remounted, unless the remount work is performed by Custom Works, in advance and in writing, by Custom Works.
- Owner fails to comply with the warranty registration requirements described above.

CUSTOM WORKS RIGHTS

Custom Works reserves the unrestricted right to alter or replace the components and/or design of its products from time to time without notice. These changes will be made with no obligation to make corresponding changes to products previously manufactured.

CLAIM PROCEDURES

All warranty service shall be performed at Custom Works factory or at an authorized service facility. **Custom Works must authorize all warranty service in writing prior to performance.** Written authorization instructing the Owner as to where and when to deliver the product for warranty service will be given within four (4) working days of receipt of notification of a defect must be made in writing to Custom Truck & Body Works, Inc., 13787 White House Rd. Woodbury, GA 30293 within 30 days of discovery of the defect and must be submitted before the warranty expires. Notice shall contain the following information.

- Owner's name and address
- Owner's contact information during regular business hours
- Vehicle Identification Number (VIN)
- Unit Model and Production Number
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- Brief description of the problem and current odometer reading
- Photographs are needed if the claim concerns any paint or body damage

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CUSTOM WORKS SHALL NOT BE LIABLE TO THE OWNER OR TO ANYONE ELSE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, INDIRECT, OR PUNITIVE DAMAGES ARISING FROM ANY DEFECT, DELAY, NON DELIVERY, RECALL, OR OTHER BREACH BY CUSTOM WORKS INCLUDING BUT NOT LIMITED TO PERSONAL INJURY, DEATH, PROPERTY DAMAGE, LOST PROFITS OR OTHER ECONOMIC INJURY. CUSTOM WORKS SHALL NOT BE LIABLE TO THE OWNER OR ANYONE ELSE IN TORT FOR ANY NEGLIGENT DESIGN OR MANUFACTURE OF ANY PRODUCTS, OR FOR THE OMISSION OF ANY WARNING WITH RESPECT THERETO.

ADDITIONAL TERMS

This warranty provides Owner with specific rights and Owner may also have additional rights that vary from state to state. No other party may modify or expand the warranty provided herein, waive any of its limitations or make any different or additional warranties with respect to the products. Any statements to the contrary are hereby rendered null and void unless made in a writing signed by an authorized officer of Custom Works.



Custom Truck & Body Works, Inc.
Providing Quality Specialty Vehicles

WARRANTY REGISTRATION FORM
(Information below MUST be completed in its entirety)

Owner/ Purchaser Name: _____

Address: _____

City, State, Zip Code: _____

Phone: _____ Fax: _____

Chassis Vehicle Identification Number (VIN): _____

Type of Vehicle & Production Number: _____

Date of Purchase & Delivery: _____

IMPORTANT

To insure validity of the warranties, please fill out form completely and mail immediately to assure accurate warranty processing.

QUESTIONS?

CALL 1-888-258-9695 or (706) 553-9178

Please mail to:

Custom Truck & Body Works, Inc.

Process Department

P.O. Box 718

Woodbury, GA 30293